Conex | Bänninger

Quality Policy Statement

Conex Universal Limited is a UK based business part of IBP group. The business specialises in the design, manufacture and supply of plumbing fittings and valves to customers in the domestic, commercial, industrial, HVAC and shipbuilding markets worldwide.

The business has a mission to 'Strive for Excellence in quality' and this underpins everything we do today, tomorrow and in the future. It is also our intent and promise for our customers, suppliers, staff and other interested parties.

To achieve this the company operates a Quality Management System (QMS) in accordance with the requirements of ISO 9001:2015

The company leadership team fully supports the QMS and shall:

- Take accountability for the effectiveness of QMS.
- Ensure that the established QMS policy and objectives are compatible with the context and strategic direction of the company.
- Maintain the internal auditing, monitoring, corrective/preventive action and management review processes to enhance customer satisfaction.
- Promote use of process approach and risk based thinking.
- Ensure that the resources needed for the QMS are available; including training, support & encouragement.
- Promote continuous improvement.
- Ensure that the QMS achieves its intended results.

This policy will be communicated to all employees and organisations working for or on our behalf.

The policy is available on company website www.conexbanninger.com to all interested parties.

Mano Bakhtiari
Group Chief Executive

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